



# KnowledgeSync Release Notes

V10.6.6



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# General Notes

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## **1.1 Install V10.6.6 of Knowledge Sync**

For the latest features, ECI recommends customers uninstall previous versions of KnowledgeSync and install the current version 10.6.6. Databases will remain intact, and all data will be upgraded in place. See the [KnowledgeSync V10 Installation Manual](#) for all installation details about this and additional topics.

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# Customer Report Issues

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Story Number	Functional Area	Description of the Issue
MFGR03-1757	Events	Email Authorization for GoDaddy/Office365

## 2.1 KnowledgeSync Email Authorization for GoDaddy/Office 365 – MFGR03-1757

Office 365 accounts only allow access to apps using OAuth. Password-based access (except for App Passwords) are not supported. POP and IMAP can still be enabled with apps that connect using OAuth. Enhancements have been made with this release, so users can sign on through Office 365 and GoDaddy. Users will need to use the **Sign-In with Office 365** option to sync email with KnowledgeSync. For more information on how to set up for this change, follow [this guide](#) on how to set-up for KnowledgeSync. **Note:** Email Response System in KnowledgeSync is not supported with GoDaddy SMTP.

Email Account Editor

SaveCancel

General

Email Response System (Incoming)

Events

History

Email Type:

OAuth2

×

▼

Email Service:

GoDaddy

×

▼


Email Account Description:

Login Name, Mailbox or Profile Name:

admin

Active:

☒

 Sign in with Microsoft